



## ANUSCHKA SCHMITT

+44 7438 821516 – a.schmitt2@lse.ac.uk  
Houghton Street, London WC2A 2AE

**Schmitt A**, Walser M, Fahse T (2022) Conceptual Foundations on Debiasing for Machine Learning-Based Software. *Proceedings of ICIS*, Copenhagen, DK. [\[Link\]](#)

**Schmitt A**, Wambsganss T, Leimeister JM (2022) Conversational Agents for Information Retrieval in the Education Domain: A User-Centered Design Investigation. *PACM on Human-Computer Interaction (CSCW)*. <https://doi.org/10.1145/3555587>

**Schmitt A**, Wambsganss T, Janson A (2022) Designing for Conversational System Trustworthiness: The Impact of Model Transparency on Trust and Task Performance. *Proceedings of European Conference of Information Systems (ECIS)*, Timisoara, ROM. [\[Link\]](#)

**Schmitt A**, Wambsganss T, Söllner M, Janson A (2021) Towards a Trust Reliance Paradox? Exploring the Gap Between Perceived Trust in and Reliance on Algorithmic Advice. *Proceedings of ICIS*, Austin, USA. [\[Link\]](#)

Wambsganss T, **Schmitt A**, Mahnig T, Ott A, Söllner M, Ngo NA, Geyer-Klingeberg J, Nakladal J, Leimeister JM (2021) The Potential of Technology-Mediated Learning Processes: A Taxonomy and Research Agenda for Educational Process Mining. *Proceedings of ICIS*, Austin, USA. [\[Link\]](#)

**Schmitt A**, Zierau N, Janson A, Leimeister JM (2021) Voice as a Contemporary Frontier of Interaction Design. *Proceedings of ECIS*, Virtual. [\[Link\]](#)

### AWARDS AND GRANTS

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Top 25% Paper at American Conference of Information Systems (AIS AMCIS)	2023
Special Recognition for Outstanding Reviewers (ACM CHI)	2023
Best Paper in Track International Conference of Information Systems (AIS ICIS)	2022
Individual research grant for research stay at Harvard University, awarded by the Swiss National Science Foundation (20,000 CHF)	2022
Individual travel grant for presentation at AIES 2022, awarded by the ACM (300 USD)	2022
Best Reviewer Award International Conference of Information Systems (AIS ICIS)	2021
Individual research grant, awarded by the Behavioral Lab of the University of St.Gallen (1,250 CHF)	2021

### PROFESSIONAL SERVICES

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#### Reviewer Activities

Journal of the Association of Information Systems	2023 - present
Journal of Information Technology, ACM CHI, Academy of Management (AoM)	2022 - present
AIS ICIS, AIS ECIS	2021 - present

#### Conference Activities

Track Associate Editor for ECIS 2025, «Cognition and Human Behaviour in Information Systems»  
Workshop Program Committee, ACM CHI 2024, «Trust and Reliance in Evolving Human-AI Workflows»  
Workshop Organizer, ACM Conference on Intelligent User Interfaces (IUI) 2024, «Speech as an Interactive Design Material»  
Session Chair, AoM Annual Meeting 2023 for CTO division  
Session Chair, ECIS 2022

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### ACADEMIC TALKS AND WORKSHOPS

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#### The Promise of Evaluative Algorithmic Advice

- Communication, Digital Technology, and Organization (CTO) Paper Presentation, AoM Annual Meeting, Chicago, US 2024
- AoM Annual Meeting, Junior Faculty Consortium of the CTO division, Chicago, US 2024
- MIS Quarterly Paper Development Workshop, virtual 2024
- Wildlab Research Seminar, School of Computer Science and Engineering, University of Washington, virtual 2023

#### The Multiplicity of Human Overruling Behavior

- Computational Theory Construction PDW, AoM Annual Meeting, Chicago, US 2024
- Intelligent Interactive Systems Research Seminar, Harvard School of Engineering and Applied Sciences, Boston, US 2023

#### Why Humans Rely on Algorithmic Advice

- PDW of the CTO division, AoM Annual Meeting, Boston, US 2023
- Doctoral Consortium of the CTO division, AoM Annual Meeting, Boston, US 2023
- Doctoral Consortium, ICIS, Copenhagen, DK 2022
- Seminar on Current Research Topics in Technology and Information Management, Bamberg, DE 2022

#### Examining Trust in the Context of Conversational AI: Conceptual and Empirical Findings

- CARIAD, AI@CARIAD Speaker Event Series, virtual 2022
- ACM Conference on AI, Ethics, and Society (AIES), Oxford, UK 2022

#### Bias and Discrimination in AI and Software Services

- Alumni and Corporate Partner Event, Powercoders, Bern, CH 2023

### TEACHING EXPERIENCE

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#### Teaching Assistant

Designing Digital Business and Transformation, Masters course, University of St.Gallen 2021 - 2024  
Research Industry Venture, Masters course, University of St.Gallen 2021 - 2022

### INDUSTRY AND OTHER EXPERIENCES

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**Symposium St.Gallen**, Essay Competition Academic Jury Member, CH 2022 - present  
**eXplain** (Data analytics startups), Business Developer and Product Management, Paris, FR 2019  
**Differrent** (Creative agency), Consultant, Berlin, DE 2018  
**crvsh** (Vodafone's software lab), Product Management Intern, Berlin, DE 2017  
**United Digital Group** (Consultancy for digitization), Consultant, Düsseldorf, DE 2017

### LANGUAGES

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German (fluent), English (fluent), French (working proficiency)