INTEGRATED MANAGEMENT DASHBOARDS

CARE QUALITY EVALUATION

Join the dots: improving people outcomes with data based decision making

Dr Michela Tinelli
April 2024

LSE — THE LONDON SCHOOL OF ECONOMICS AND POLITICAL SCIENCE

How it works

- Provide us data
- Share your care cases with us
- Use the dashboards

Benefits

- Performance Monitoring
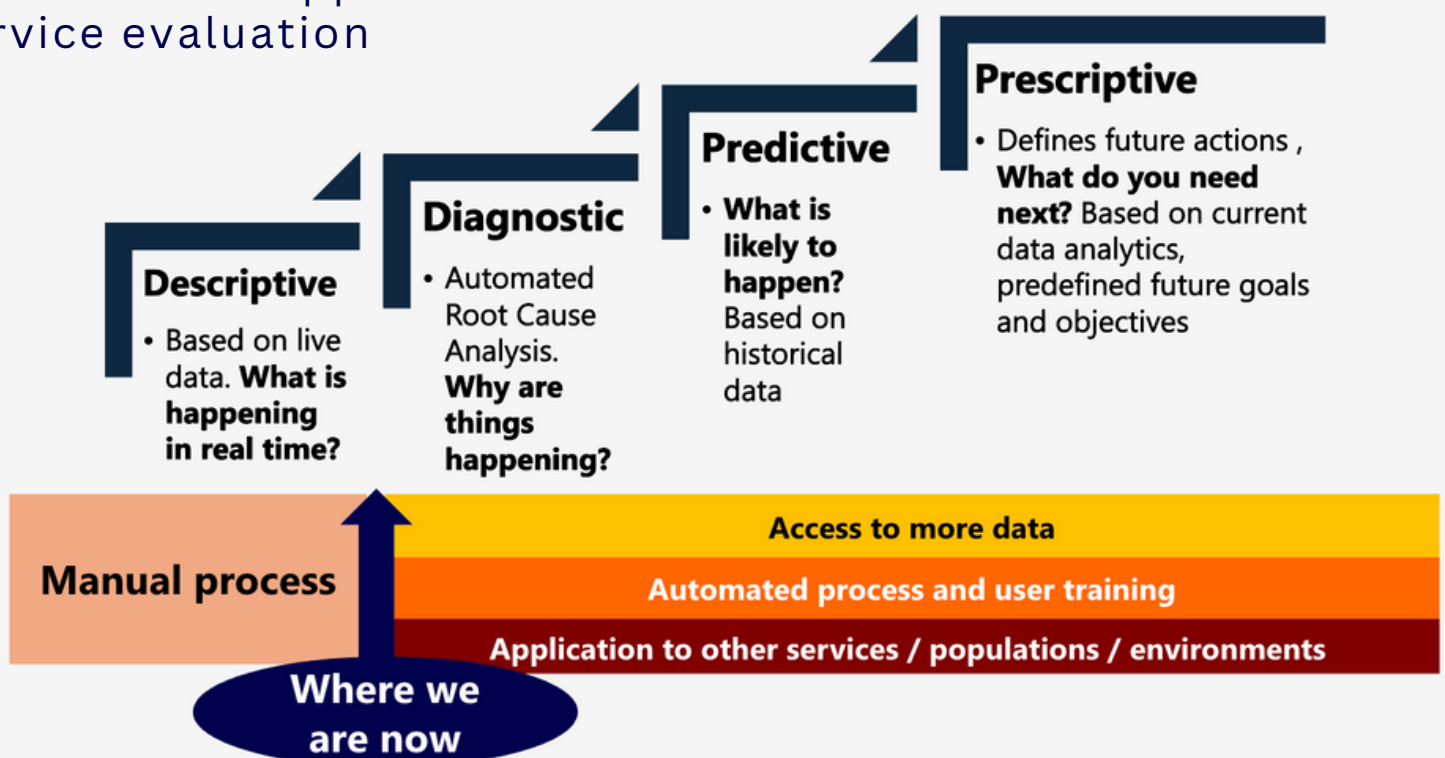- Quality Assessment
- Resource Allocation
- Trend Analysis
- Risk Identification
- Benchmarking
- Reporting & Transparency
- Continuous Improvement

A data-driven approach for service evaluation

Descriptive
- Based on live data. **What is happening in real time?**

Diagnostic
- Automated Root Cause Analysis. **Why are things happening?**

Predictive
- **What is likely to happen?** Based on historical data

Prescriptive
- Defines future actions, **What do you need next?** Based on current data analytics, predefined future goals and objectives

Manual process

Access to more data

Automated process and user training

Application to other services / populations / environments

Where we are now

The platform

Care providers manage client cases on the platform

→

Stakeholders can access metrics and analytics in real-time

HOUSING

IN THE YEAR PRIOR to residential treatment

7. Please indicate the number of nights that you have spent:

Rough Sleeping

Enter your answer

8. Please indicate the number of nights that you have spent:

Staying with family/friends (e.g sofa surfing)

Who it's for

- Policy analyst
- Healthcare professionals
- Commissioners
- Care services

Which can support...

Managerial efficiency (time/cost)	Service performance evaluation	Improving resource allocation	Fund and bidding applications

Proof of concept

Daniel Leveson, Executive Director for Oxfordshire · NHS BOB Integrated Care Board with Peter Moore, Oxford City Council

Explore Oxford's up-and-running integrated management dashboards for step-down services

Join our partnership

Scan the QR Code or email us to stay updated on CQE's work, events and dashboards

CPEC.IMD@LSE.AC.UK

LSE

Scan me for hub access